

**Fraser Surrey Docks
Container Contact Information**

Last Updated December 2012

Fraser Surrey Docks is continually striving to streamline the flow of cargo through the terminal and provide exceptional customer service to all of our terminal users. Please see below for the contact information at Fraser Surrey Docks for moving cargo through the container gate.

Please contact the Fraser Surrey Docks Customer Service Team for the following inquiries:

- Checking on container status and information
- Checking for any outstanding charges
- Checking on bookings, release status, empty container availability
- Checking ERD and cutoff dates for vessels

Contact information

Desk Title	Contact Person	Phone Number	Email
Dock Cashier	Heather Phillips / Roxanne Felton	604-582-2215	dockcashier@fsd.bc.ca
Import Containers	Diane Ward	604-582-2264	dianew@fsd.bc.ca
Export Containers	Heidi Kimmerly	604-582-2251	heidik@fsd.bc.ca

Please contact the Fraser Surrey Docks Reservations Team for the following inquiries:

- Booking truck appointments/reservations

Contact Information

Desk Title	Contact Person	Phone Number	Email
FSD Reservations	Steve Armstrong / Tracy Strand	604-495-1191	fsdres@fsd.bc.ca